A LEBANESE CONNECTION

STARLINK SERVICE SUBSCRIPTION FORM

1. CUSTOMER INFORMATION

Entity Name:

Contact Person / Authorized Person:

Address:

Mobile Phone Number (used to receive One Time Password/OTP via SMS):

Email:

Commercial Registration No.:

VAT Registration No:

Alfa Customer Number (Provided by Alfa):

2. SERVICE DETAILS

MIC1, as an authorized reseller of Starlink services, provides satellite internet services in Lebanon.

Starlink Kit:

Kit unit price: $550 (One-time fee).

Data plan:

Monthly data allowance	**Billing (12-months upfront)**	**Unit Price (USD)**
1 TB	Annual (upfront)	$3,588
500 GB	Annual (upfront)	$2,100

The selected plan is monthly data allowance and the billing is annual, with an upfront payment of 12-months for the service.

Monthly data allowance's cycle is fixed on the 1st day of each month. Initial activation can take place at any time during the month. For activations before or after the data cycle start, the data allowance is prorated based on the activation date, while the monthly fee remains unchanged.

Once the plan's monthly data allowance is exhausted, additional data can be purchased in blocks of 500GB at $150 per block. The additional data remains valid until the end of monthly data allowance cycle.

3. PLAN SELECTION AND INSTALLATION LOCATION

Please complete the table below, selecting one service plan for each kit and specifying its intended installation location (Plus code from Google maps). Use one row per kit.

Kit Number	Installation Location (Plus Code / Google maps)	Monthly data allowance
Kit 1		
Kit 2		

(Attach additional pages if more kits are required.)

4. PRICING AND PAYMENT TERMS

- Data plan prices exclude the device kit cost, which is charged separately.
- Data plan prices cover both the subscription and the monthly data allowance.
- Pricing excludes installation and cabling.
- All prices are in USD and are exclusive of applicable taxes.
- Annual plans require upfront payment for 12 months.
- Price changes: Service prices may change during the subscription period, even if the customer has paid 12 months in advance. If the price of the Starlink service increases, Alfa's corresponding service rate will also be adjusted. Alfa will notify the customer in writing of the new rates, the date they take effect, and any additional amount payable. The revised rates will apply from the specified effective date. The customer will be required to pay the difference between the old and new rates for the remaining prepaid subscription period, calculated on a pro-rata basis. This additional amount will be invoiced separately and must be paid by the due date indicated on the invoice.

5. MINIMUM COMMITMENT

The service is subject to a minimum commitment period of (twelve) 12 months.

6. TERM AND TERMINATION

The selected data bundle renews monthly, with unused data expires at the end of each month. The agreement renews for successive 12-month terms unless the customer provides 30 days' written notice of cancellation. Renewal confirmation and upfront payment for the next 12-month term must be received at least 30 days before renewal.

7. DISCLAIMER

Service performance may vary depending on location and environmental conditions. Service availability may be restricted outside supported areas. Relocating the Starlink kit without prior authorization may result in service suspension. Any request to change the service location must be submitted in writing and is subject to prior approval by MIC1.

The cable supplied with the Starlink kit is specifically designed and rated for use with the equipment. Any modification, extension, replacement, or use of third-party or non-approved cables is strictly at the customer's own risk and may affect service quality, equipment performance, or water resistance. Alfa shall not be liable for any damage, malfunction, loss, or service degradation arising from such use, and any resulting damage may void the applicable warranty. Customers requiring additional cable length must use only Starlink-approved cables.

8. GOVERNING LAW AND JURISDICTION

This form shall be governed by and construed in accordance with Lebanese law. The competent courts of Beirut, Lebanon, shall have exclusive jurisdiction over any dispute arising out of or in connection with this form.

9. SIGNATURES

Customer Name:

Signature:

Date: