

# Step-by-Step instructions to Reconfigure your ALFATAB

## Step 1 - Backup

The user is responsible of the backup of their Alfatab's personal data before erasing any content.

1. Plug the connector to the tablet.
2. Plug the micro USB cable in the right plug of the connector and connect it to a Windows PC.
3. On your PC, open "Computer."
4. Open the tablet's icon (AQ710A).
5. Go to "Internal Storage."
6. Start moving all personal files and folders to a safe location on your PC. Make sure to check the different directories, such as DCIM, Download, Movies, Music, and Pictures.

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## Step 2 - Alfatab Reset

1. Make sure the battery is charged and your device is plugged to a power source.
2. On your Alfatab, go to Menu-->Settings-->Backup & Reset.
3. Choose "Factory Data Reset."
4. Read the instructions and click on "Reset Tablet."
5. Read the instructions and click "Erase Everything." Alfatab will

reboot.

6. Click OK for the disclaimer.
7. On the top right of the screen, open the menu and select "Exit."
8. Move to English (United States) language and click on "Start."
9. Proceed configuring your wifi, Google Account, location, date & time, and first/last name. Click "Finish" to end the initialization phase.
10. Select "Launcher," then "Always."

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### Step 3 - Internet Configuration

The below steps are mandatory in order to fix the internet connection.

1. Connect to 3G or Wifi networks.
2. Go to Menu-->Settings-->About Tablet.
3. Select "Status" and scroll down the list until you find the IMEI number. It begins with 3563010xxxxxxx.
4. Write down the IMEI number to be used later on.
5. Go to "Menu," then "Open the Browser."
6. Open the URL [www.alfa.com.lb](http://www.alfa.com.lb), and you will be redirected to another page.
7. You will be asked for the school ID. Insert the number 69336997 and click "Submit."
8. Close the browser and reopen it again.

9. Open the URL [www.alfa.com.lb](http://www.alfa.com.lb), and you will be redirected to another page.
10. Enter the IMEI and click “Submit.”

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## Step 4 – Restore Data

1. As mentioned in the first step, connect your device to a Windows PC.
2. On your PC, open “Computer.”
3. Open the tablet’s icon (AQ710A).
4. Go to “Internal Storage.”
5. Now move data stored on your PC to the same directories on your Alfatab!